

Reseller Order Form – Resin Software and Support

Send this form to sales@caucho.com or FAX to (858) 777-3636



Caucho Technology Sales
P.O. Box 9001
La Jolla, CA 92038
Tel. (858) 456-0300 • FAX (858) 777-3636
sales@caucho.com

Reseller Order Form – Resin Software and Support

Instructions:

1. Please fill out your order below. Deduct your reseller discount from the total price of your order. All orders are in US Dollars. Go to the next page and provide your company details and payment information. Page three of this form includes end user detail information. Send completed form to sales@caucho.com or to FAX (858) 777-3636. Caucho accepts payment by purchase order, bank wire transfer or credit card (for orders under \$5000).
2. Resin software is licensed on a per CPU core basis and delivered electronically. There is no sales tax. The purchasing and end user contacts listed on the following page will receive a License Certificate, Receipt and License Key by email within one business day. Important: please confirm with your client the exact amount of CPU cores that need to be licensed.
3. If you have questions, do not receive an order confirmation or require that your licenses be processed with high priority (for urgent orders) please email sales@caucho.com or call (858) 456-0300. We are usually able to expedite processing of an order within three business hours.

Order Detail:

Complete product descriptions and licensing details available at <http://www.caucho.com/sales/faq.xtp>

- | | | |
|--|-------------------------------------|---------|
| - Platinum technical support (part no: RPTS)
(\$3000 supports up to 10 CPU cores) | \$3000 x (number) _____ | = _____ |
| - Total Care technical support (part no: RXTS)
(\$15,000 supports up to 10 CPU cores) | \$15000 x (number) _____ | = _____ |
| - Resin Professional (part no: R3.x) | \$500 x (number of CPU cores) _____ | = _____ |
| - * Annual Software Renewal (part no. R3.xASR) (for existing licenses only) | \$300 x (number of CPU cores) _____ | = _____ |

* Important: Annual Software Renewal is only applicable if your client has purchased Resin licenses in the past. You will need your client's license number to determine the specific amount of existing licenses they have – these can be renewed for \$300 per CPU core as long as the renewal is done within 60 days of their license term. Most likely your client has added new CPU cores to their Resin deployment. In this case, new cores must be purchased for \$500 per CPU core.

Subtotal	=	_____
Reseller Discount	=	_____ %
Order Total	=	_____

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PAYMENT AUTHORIZATION

Date: _____
Reseller name: _____
Reseller contact name: _____
Reseller contact email: _____
Reseller mailing address: _____
City: _____ State: _____
Postal Code: _____ Country: _____
Telephone: _____ FAX: _____

End User contact: _____
End User email(s): _____
End User company name: _____

* please include full details of end user contact information in page 3 of this form

Payment method (circle one): credit card bank wire purchase order

* If you are sending a purchase order, please attach it to this form

Purchase order number (if applicable): _____

If paying by credit card – would you like us to keep your credit card number on file for future orders?
(circle one): Yes No

- Type of credit card (circle one): Visa MasterCard Amex
- Name on credit card: _____
- Credit card number: _____
- Reconfirm credit card number: _____
- Date of expiration: MONTH: _____ YEAR: _____
- Invoice total (from your invoice): _____
- Please read, sign and date the box below:

Description: Payment for Resin® licenses. I agree to pay the total amount shown above according to the card issuer agreement. Signature: _____ Date: _____
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End User Contact Detail

Please provide the following information:

Company name: _____

Purchasing contact(s): _____

Purchasing email(s): _____

Engineering contact(s): _____

Engineering email(s): _____

Additional Engineering contact(s): _____

Additional Engineering email(s): _____

Additional Engineering contact(s): _____

Additional Engineering email(s): _____

Mailing address: _____

City: _____ State: _____

Postal Code: _____ Country: _____

Telephone: _____ FAX: _____

URL: _____

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Payment Instructions for Resellers

All payments must be made in US dollars payable in a US bank

- **To pay with a credit card** – fill out this Order Form (pages 1-3 of this document) and include your Visa, MasterCard or American Express card number and month/year expiration date. Please confirm that you are authorized to charge the amount of the order to your credit card. Your payment will be seen as “Caucho Technology, Inc.” on your credit card statement. Send the completed form to sales@caucho.com, to FAX (858) 777-3636 or call in your credit card information to Caucho Sales at (858) 456-0300 if you prefer.
- **To pay using the Caucho Online Store** – Use the following steps:
 1. Before sending your order, send an email to sales@caucho.com with the subject line “reseller order using online store” indicating that you will pay using our Online Store. If you order for more than one client, indicate this in your email with details of each order (example: 3 CPU cores for Benjamin Technology and 7 CPU cores + platinum support for Arin Engineering). The Caucho Online Store does not reflect reseller discount rates; however, the amount billed to your credit card will reflect your discount. We will send you an email confirmation of this along with a receipt of your purchase.
 2. After you send the above email, go to <http://store.caucho.com> and enter your order. If you are ordering for more than one client, enter multiple orders.
- **To pay with a purchase order or a check** – Send this order form along with your purchase order (if applicable) to sales@caucho.com or to FAX (858) 777-3636. Checks must be payable to Caucho Technology, Inc. Our billing address and contacts are:
 - Caucho Technology Sales
 - P.O. Box 9001
 - La Jolla, CA 92038-9001 USA
 - Telephone: (858) 456-0300
- **To pay using bank wire transfer** – contact sales@caucho.com or FAX (858) 777-3636 to request bank wire instructions.

Orders are processed within one business day. If this order is urgent, write “urgent” on the email subject line or FAX cover sheet and we will process your order immediately. Please contact sales@caucho.com or call (858) 456-0300 for any questions.